INDICO DATA

Better data.
Better decisions.

Don’t bet your business on a build

Why leaders like you choose Indico

As a business leader, your focus is on outcomes like speed, accuracy, growth. You don’t have years to wait for IT experiments. You need real results, at scale, now.

When you need results, not a research project, Indico Data delivers. Our proven platform is trusted by the world’s top insurers to drive smarter, faster decisions in underwriting and claims.

AXA · XL Insurance Reinsurance · everest · Allstate. · Aspen · MARKEL

What happens when you build

We’ve seen it before. In fact, one global carrier invested 18 months and millions of dollars trying to build an internal solution for document intake and decisioning. Despite a strong IT team and significant resources, they couldn’t overcome the complexity of handling unstructured insurance data. The solution consistently delivered very low accuracy rates, leading to distrust and the inability for it to be implemented. Eventually, they turned to Indico. We got them live in weeks, automated what their internal build couldn’t, and delivered measurable impact within the first quarter. Today, they’re scaling confidently across product lines—and not looking back.

This experience isn’t isolated. According to Gartner, more than 50% of generative AI projects fail, often due to challenges like inadequate stakeholder engagement and misalignment with business goals.[1] Additionally, Gartner predicts that by 2027, over 70% of recently implemented ERP initiatives will fail to fully meet their original business objectives.[2]

>50%

of generative AI projects fail[1]

>70%

ERP initiatives will fail to fully meet their original business objectives[2]

[1] *Gartner. (2025). Top 10 reasons why generative AI projects fail and how to fix it. Gartner, Inc.*
[2] *Gartner. (2025). What IT leaders must do to avoid disappointing ERP initiatives. Gartner, Inc.*

Here's why your peers at global P&C carriers stopped trying to build and started winning with Indico.

Time to value that delivers this quarter, not next year

Building from scratch means months (or years) of planning, hiring, testing, and rework. Most internal builds never make it to production or take years to get there. With Indico, you're live in weeks, not quarters. Our customers consistently achieve production success and measurable ROI in record time.

Customer Proof

<3
MONTHS

After evaluating 14 vendors, AXA XL chose Indico and was successfully in production with their first use case in just a few months.

Customer Proof

<30
SECONDS

Indico has helped $4B specialty carrier Convex reach Loss Run and SOV submission processing in under 30 seconds.

Expertise you won't find in-house

This isn't a side project; it's our full-time focus. Every member of the Indico team is dedicated to solving unstructured insurance data, which is why our patented AI handles the documents others can't like SOVs, loss runs, MRCs, ACORDs, and more. Our technology is battle-tested, shaped by years of hands-on expertise and built in close partnership with the world's leading insurers.

Built to scale across your business

Custom-built tools often stall after one use case. Indico is designed to scale across product lines, use cases and regions, no matter how complex things get. Our platform grows with you, delivering consistent performance whether you're processing underwriting submissions or claims filings.

Customer Proof

<6

MONTHS

Convex, a $4B specialty insurer was able to launch and then scale to all LoB in the organization in under 6 months.

Customer Proof

$50B

Our platform supports over $50 billion in gross written premium annually, with millions of documents processed and thousands of users onboarded across enterprise carriers.

Proven in production, and driving millions in value

Indico is trusted by leading insurers across the U.S., Canada, and Europe to drive measurable business impact reducing manual work by up to 85% and accelerating underwriting and claims decisions by 8–10x. Indico is a proven solution recognized as a leader by all four major analyst firms, backed by third-party validation and real-world results.

The standard every build must meet

If IT is committed to building instead of buying, then it's critical to align on what success must look like. Use this checklist to ensure any internal solution meets the same standards for speed, scalability, and business impact that a proven platform like Indico delivers.

☑ Time to value & production readiness

- Go live with a working MVP in 90 days or less that delivers measurable value, not just a prototype.
- Use insurance-trained AI agents capable of classifying, extracting, validating, and enriching complex documents like MRCs, loss runs, FNOLs, and SOVs.
- Ensure production-grade scalability, with high accuracy and the ability to handle thousands of documents reliably.
- Provide a user-friendly interface where business users, not just developers, can review, validate, and interact with results.

☑ Explainability & traceability

- Ensure every AI-generated result can be traced back to its source document and easily verified by a human if required.
- Provide full audit logs showing every action taken by the system, including confidence scores, agent decisions, and human overrides.
- Support compliance and regulatory requirements with role-based access control and data lineage tracking.

☑ AI quality, monitoring & feedback loops

- Allow subject matter experts to flag or correct AI outputs and have those corrections feed model improvement.
- Ensure hallucination prevention, version control, and guardrails are in place to protect decision integrity.
- Track and report on correction rates, submission volumes, and processing times to measure impact.

☑ Triage & prioritization

- Automatically identify missing or incomplete information that could delay underwriting decisions.
- Prioritize and route submissions based on risk, completeness, or urgency using configurable business rules.
- Support fast triage with summarized insights, decision triggers, and red-flag indicators available at a glance.

☑ Cross-use case scalability

- Prove the system is adaptable across multiple lines of business (property, casualty, specialty, etc.) and functions (underwriting, claims, policy servicing).
- Enable reuse of workflows, agents, and models across use cases without reengineering.
- Demonstrate how the platform will support ongoing expansion without a new IT project every time.

☑ Support, change management & long-term ownership

- Provide end-user training, intuitive workspaces, and support plans to drive adoption across underwriting or claims teams.
- Deliver change management resources to support rollout, iteration, and long-term success of each use case.
- Ensure zero-disruption updates, proactive monitoring, and ongoing maintenance without burdening business teams.
- Define clear ownership for future enhancements, incident response, and third-party integrations.